

## **Managing App and Desktop Solutions with Citrix XenDesktop 7.6**

(5 Days)

**\*Includes Pearson VUE exam voucher**

### **About this Course**

The Managing Citrix XenDesktop 7 Solutions course provides students with the skills required to effectively support a Citrix app and desktop virtualization solution in a Windows Server 2012 environment. This course is based on final product code and is currently available through select Citrix Authorized Learning Centers (CALCs).

### **Audience Profile**

This course is recommended for operators, including Administrators and Engineers that need to manage an existing XenDesktop 7 app and desktop solution. Students will have the skills to successfully support a XenDesktop 7 solution that the majority of Citrix customers implement today.

### **Preparatory Recommendations**

Before taking this course, Citrix recommends that students have:

- An understanding of server, desktop and application virtualization concepts
- Experience with Windows Server 2012, specifically:
- Experience with Windows 7 and Windows 8 user interfaces
- Experience with SQL Server 2012, specifically:
- Basic networking knowledge
- Basic storage knowledge (manage existing storage types, add new storage)
- Basics of Citrix licensing
- Familiarity with at least one hypervisor (XenServer, Hyper-V, or vSphere)
- Basic understanding of the different types of profiles (local, roaming, mandatory)
- Basic understanding of certificates, the role of Certificate Authorities, certificate types
- Completed the following courses or can demonstrate equivalent knowledge: CTX-102 Introduction to XenDesktop 7

## **At Course Completion**

Upon completion of this course, students will learn how to successfully manage, monitor, support and troubleshoot a XenDesktop 7 solution, which includes growing the implementation to accommodate changes in the environment (adding new apps, new users, new desktops,) and troubleshooting common issues. Learners are able to:

- Understand the XenDesktop 7 architecture, components, and communication
- Delegate administration and manage licenses
- Manage and monitor the hypervisor
- Manage apps and desktops
- Manage StoreFront and external access
- Manage policies
- Manage user profiles
- Manage sessions, sites, and users
- Manage printing
- Manage Provisioning Services and Personal vDisks

## **Lab Activities**

- ILT and vILT courses offer lab access during the duration of the course.

## **Course Outline**

- Understanding an XenDesktop 7 Solution Architecture
- Delegating Administration and Managing Licenses
- Managing and Monitoring the Hypervisor
- Managing Apps and Desktops
- Managing StoreFront and External Access
- Managing Policies
- Managing User Profiles
- Managing Sessions, Sites, and Users
- Managing Printing
- Managing Personal vDisks and Provisioning Services
- Course Conclusion