

## Managing Harmony in Your Team

Do You Welcome the Differences of Others?

No two people think or act in exactly the same way. For this reason, when you bring any group of people together for the first time, you have the potential for misunderstanding and conflict. However these differences can – when well managed – lead to better performance by individuals, teams and organizations.

Consider your own workplace for a moment. Are you fortunate enough to work somewhere that doesn't just accept people's differences but actively celebrates them? Or does it sometimes feel as if distrust and prejudice are part of the culture? The chances are your organization falls somewhere in the middle, and there may be room for improvement.

In this article, we'll explore why it's important to accept other people, and how you can encourage your team members to welcome diversity. We'll help you to identify when their behavior toward one another is unacceptable, and offer ways to support people in speaking up about it.